



ProControl
by Herc Rentals™

ProControl by Herc Rentals™ Quick-Start Guide for Legacy H&E Connect Users

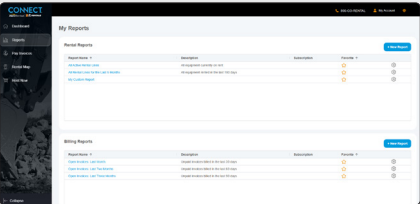
To best ensure you experience a smooth migration to ProControl from H&E Connect, we've developed this training resource to help guide your transition. It takes the top features of Connect and shows you how to accomplish them within ProControl, Herc Rentals' cutting-edge account- and fleet-management platform.

Should you have questions, please reach out to your Sales Rep or contact our Customer Solutions team at 800-273-9226 or acquisitionquestions@hercrentals.com.

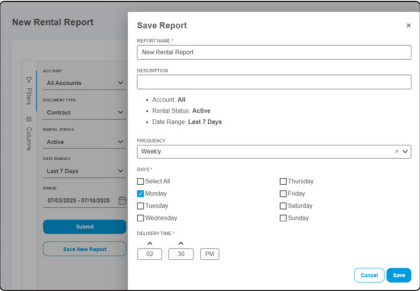


Before in Connect

Reports and Subscriptions:

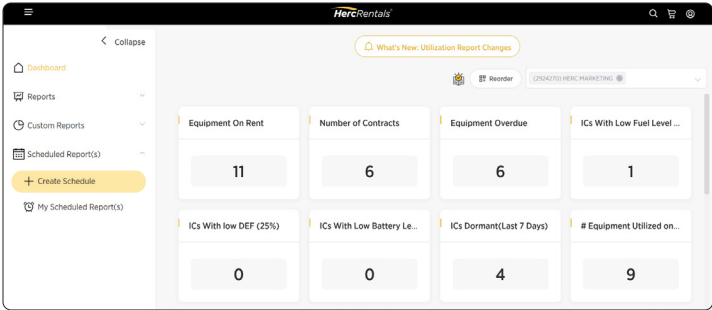


- Scheduling reports



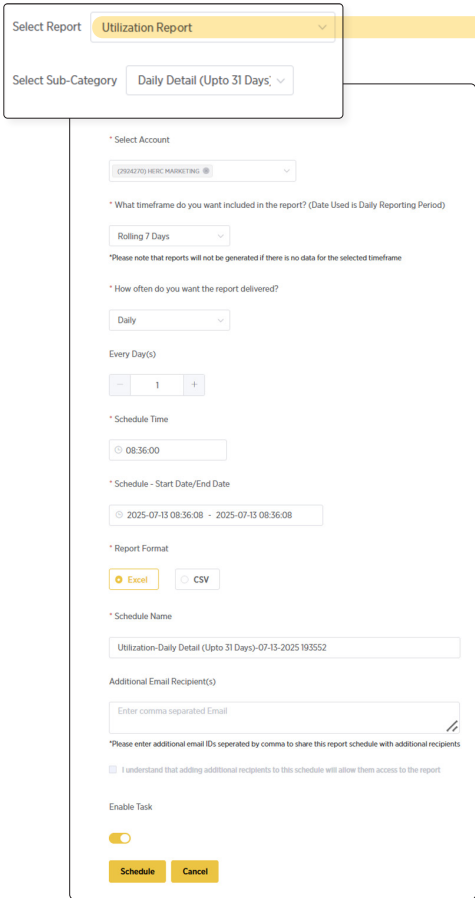
Now in ProControl

Creating and Scheduling Reports:



Create a schedule for your reports

- Scheduling reports

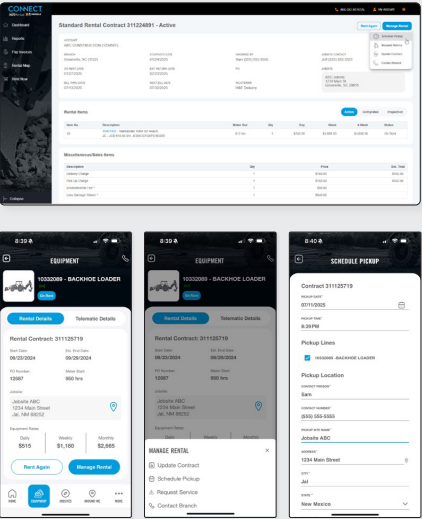


Select the report type you would like to schedule



Before in Connect

Schedule a Pickup:



- Enter Pickup Details

Schedule Pickup: 31122491

PICKUP SITE NAME: PICKUP DATE/TIME: 07/19/2025 2:30 PM

ADDRESS: ADDRESS LINE 2:

CITY: STATE: ZIP:

COUNTRY: PHONE: (555) 333-3333

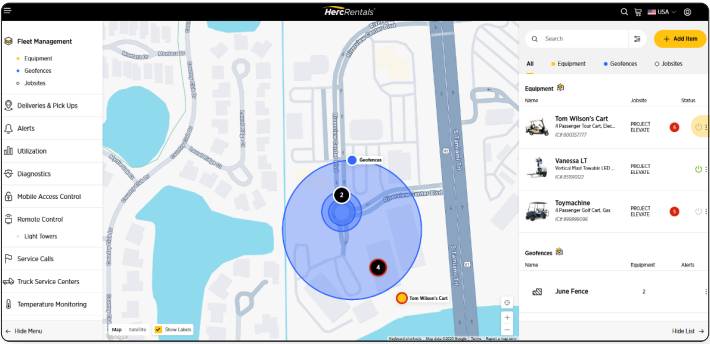
Pickup Lines

Item	Status	Picked?
1001000 - JC - JCS 510-50 Telematics 1000 SF Rack	On Rent	☒

Now in ProControl

Call Off Rent:

- From Fleet and Telematics Page (Option 1)



- Confirm Details

Call Off Rent

Rental Agreement Details Show

Pick Up Date

☒ Today ☐ Tomorrow

Time: 4:00 PM

Pick Up Address

☒ Pick up at jobsite address

☐ Pick up at different address

Additional charges may apply if Pick Up Address is changed.

Contact *Optional*

First Name: Last Name:

Phone number:

Pick Up Instructions *Optional*

Enter Notes or Instructions

0/150

Back Call Off Rent

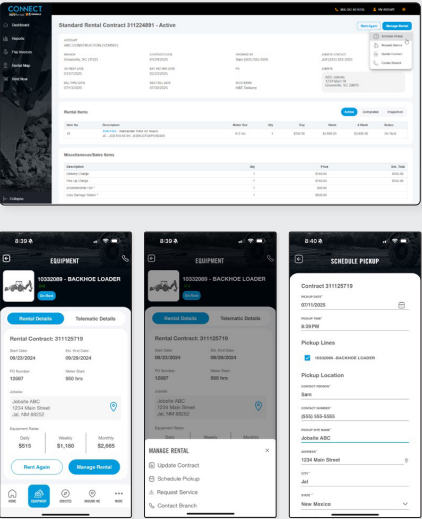
Select three-dot/ ellipsis menu for equipment you want to call off rent

- Extend Agreement
- Log a Service Call
- Location History
- Assign Operators
- Get Rental Agreement
- Call Off Rent
- Directions



Before in Connect

Schedule a Pickup:



- Enter Pickup Details

Schedule Pickup: 31124891

PICKUP SITE NAME: AEC, Janssen

PICKUP DATE/TIME: 07/19/2025 2:30 PM

HOUSE NUMBER/ADDRESS: 1234 Main St

CITY: Chicago STATE: IL ZIP: 60615

CONTACT/WORKPHONE: Jiff (333) 333-3333

Notes: Meet Jiff at the security gate

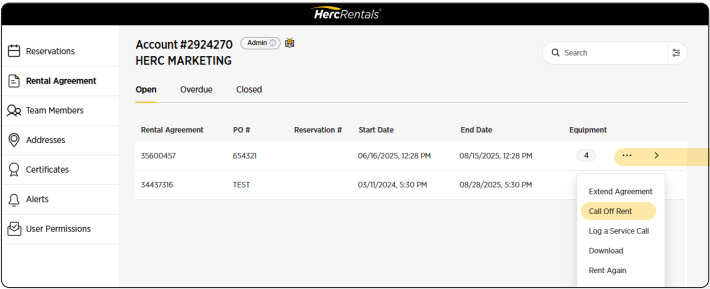
Pickup Lines

Item	Status	Picked?
1047183 - Jiff - JCS 515-56 Telesider 1000 SF Rack	On Rent	

Now in ProControl

Call Off Rent:

- From Rental Agreements Page (Option 2)



Select three-dot/ellipsis menu

Rental Agreement

#35600457

06/16/2025, 12:28 PM — 08/15/2025, 12:28 PM

Rental Duration

Extend Agreement Call Off Rent

Reservation #

Ordered By

Total Rate

Jobsite

Testoni 27500 riverview center blvd bonita springs, FL 34134

Servicing Branch

9995 - Storm Response in Nc/Ga 27500 Riverview Center Blvd Bonita Springs, FL 34134 239-301-1000

Select "Call Off Rent" button or the three-dot/ellipsis menu

- Confirm Details

Call Off Rent

Select Equipment

	Name	Qty	Rate
☒	All		
☒	4 Passenger Tour Cart, Electric	1	\$0.00
	Utility Vehicles 630-1130		
	JCR 60035777		

Next

Call Off Rent

Rental Agreement Details

Pick Up Date

Tomorrow

Time 7:00 AM

Pick Up Address

Pick up at jobsite address

Pick up at different address

Contact

First Name Last Name

Phone number

Pick Up Instructions

Enter Notes or Instructions

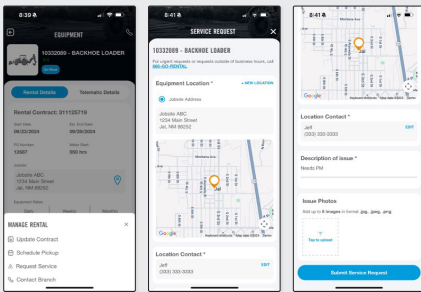
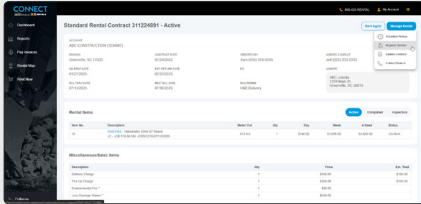
Back Call Off Rent



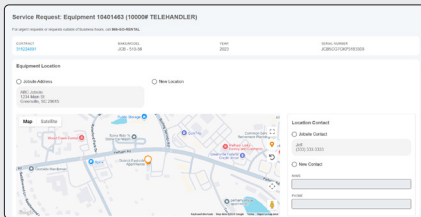
Before in Connect

Request Service Call:

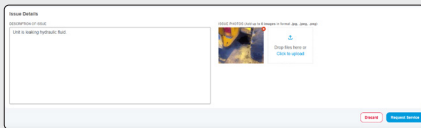
- Launch Point



- Location and Contact



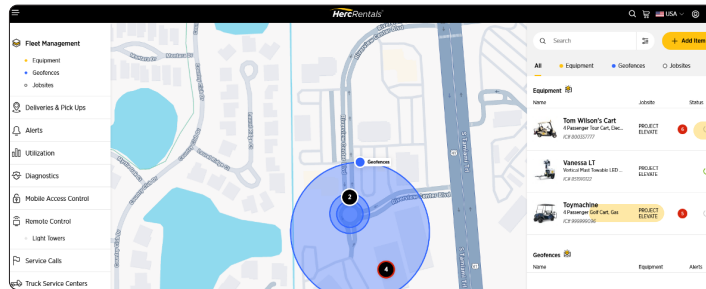
- Details, Photos, Submit



Now in ProControl

Creating Service Calls:

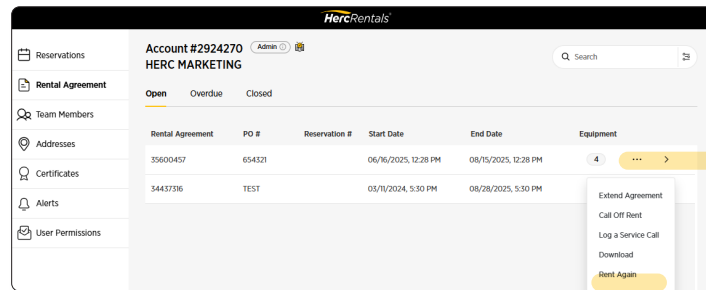
- From Fleet and Telematics Page (Option 1)



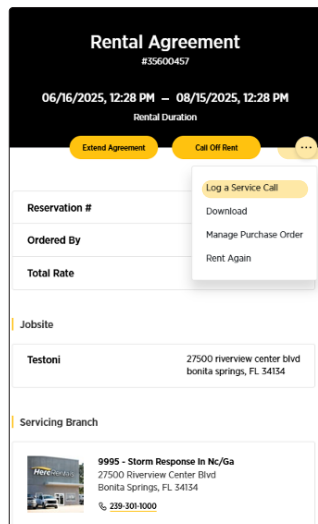
Select three-dot/
ellipses menu for
equipment that needs
a logged service call

- Extend Agreement
- Log a Service Call
- Location History
- Assign Operators
- Get Rental Agreement
- Call Off Rent
- Directions

- From Rental Agreements (Option 2)

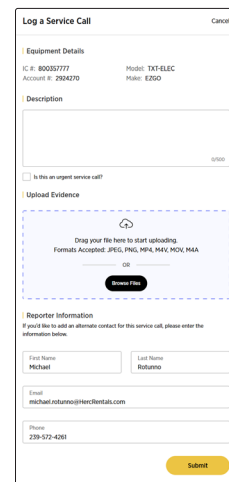


Select three-dot/
ellipses menu



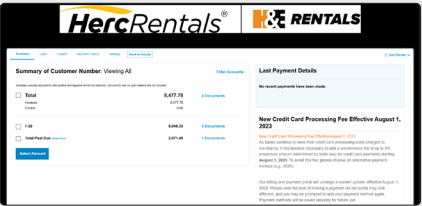
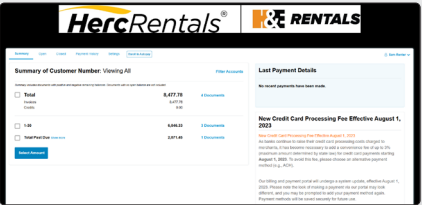
Select three-dot/
ellipses menu

- Complete From



Before in Connect

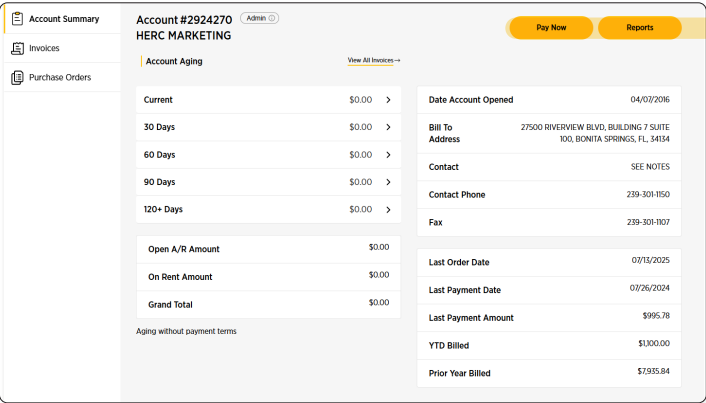
View & Pay Invoices:



Now in ProControl

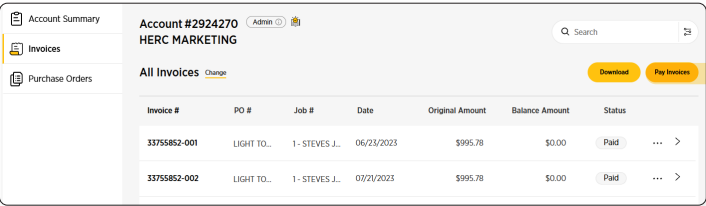
Pay Bills Online:

- Under Billing and Payments (Account Summary)



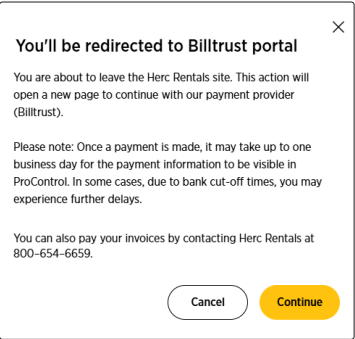
Click "Pay Now" button

- Under Billing and Payments (Invoices)

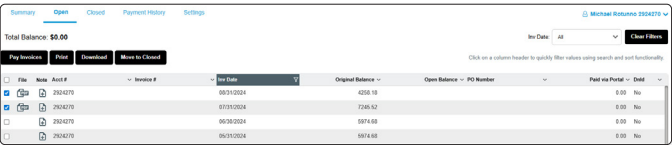


Click "Pay Invoices" button

- Click "Continue" to be redirected to Billtrust, our third-party payment portal



- Check the invoices you would like to pay, then select the "Pay Invoices" button and follow the payment prompts





New Features

With ProControl, you can now access NEW features that make your equipment rental experience easy, expert and efficient.

Easily book the same gear using our “Rent Again” feature:

1. Select the equipment you would like to rent again by clicking the three dots, then clicking “Rent Again”
3. Select the piece of equipment you would like to rent again. After clicking “Next,” we’ll add the gear to your cart allowing you to complete your checkout

Reservations

Rental Agreement

Team Members

Addresses

Certificates

Alerts

User Permissions

Account #2924270

HERC MARKETING

Admin

Search

Open

Overdue

Closed

Rental Agreement	PO #	Reservation #	Start Date	End Date	Equipment
35674865 - 001	30038939	57053062	07/03/2025, 8:00 AM	07/13/2025, 3:23 PM	1 ... >
35674932 - 001	30038926	57053072	07/03/2025, 8:00 AM	07/13/2025, 3:09 PM	1 ... >
35675997 - 001	30030780	57052901	07/01/2025, 8:00 AM	07/13/2025, 3:30 PM	Download >
35538096 - 001	999999		05/21/2025, 12:27 PM	05/21/2025, 12:35 PM	Rent Again >

2. Fill in your job site information and click “Next”

Rent Again

Cancel

Service Branch

Service Branch

Other

Location

Enter Zip Code

34135

Rental Duration

Start

07/21/2025 9:00 AM

End

07/28/2025 9:00 AM

Next

Rent Again

Cancel

Select Equipment

85 ft. Straight Boom, Diesel 4WD with Jib

Telescopic Boom Lifts | 410-4300

Next

