

ProControlTM

NextGen

Live Tracking & Service Calls

Advanced Technology. Improved Service.



Live Delivery Tracking

- Track arrival of deliveries and pick-ups
- Plan your workday based on when equipment will arrive
- Grant access to job sites at specified times to maintain security



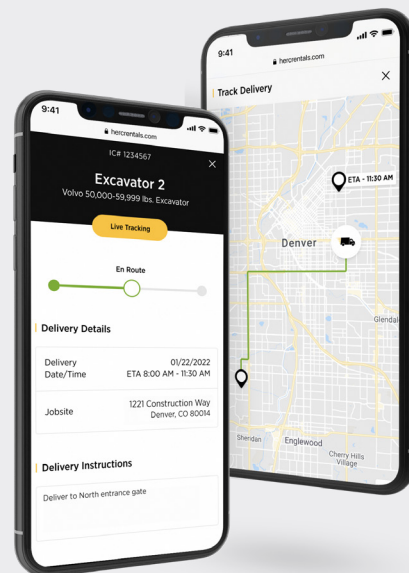
Service Calls

- Easy to use interface to log and manage a service call
- Initiate service calls throughout the ProControl NextGen experience
- Reduce downtime with faster and more detailed reporting

Watch live delivery tracking and manage service calls from the job site or office.

Whether you're in the office or out on a job site, you can track your rented equipment from our location to yours. Set up alerts and notifications to stay updated on the progress of your deliveries or pick-ups, plus receive confirmation when the equipment has arrived and is ready to work.

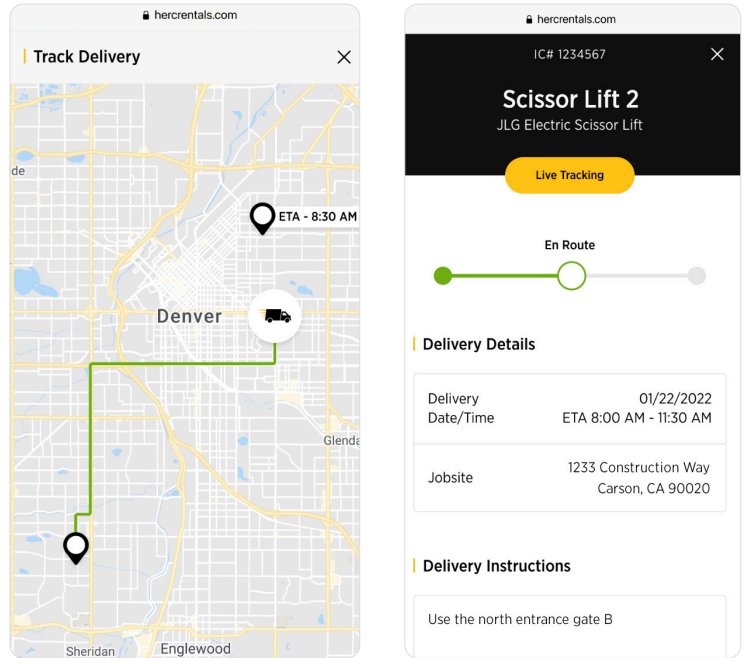
Make any equipment service call a rapid response. You can upload photos, videos, and audio to help our team understand your situation before dispatching a service technician. The more prepared we are when we arrive, the faster you can get back to work.



Live Tracking

Increase security and know exactly when your rented equipment will arrive or leave your job site with Herc Rentals' live delivery and pick-up tracking.

Having a clear picture of your rented gear's estimated arrival or pick-up time increases job site security and helps keep schedules on track. With Herc Rentals' live tracking you'll know exactly when our drivers will need access to your site. And that's not all. Using live delivery and pick-up tracking also allows you to plan your team's work schedule more accurately to ensure efficiency.



Service Calls

With ProControl NextGen, managers, contractors and crew now have the power to log and manage a service call right from an easy-to-use and intuitive interface.

When equipment needs service, it's up to the team on the ground to minimize slowdowns and impacts to productivity. We spoke with dozens of job site managers, contractors, and crew members in a wide range of industries who have been searching for solutions to improve service response and reduce downtime. ProControl NextGen's service call reporting and management is that solution. You can upload audio, images, and video to document the issue and give our service team a crystal-clear picture of your service needs. You can then check the status to know when the reported issue is resolved.

